

- Develop the efficiency of the Quality Function:
 - Encourage autonomy, consistency, initiative and responsibilities of our employees
 - Re-define continuously the mission of Quality Managers
 - Extend the use of analysis methods and problem solving techniques

- Improve our efficiency indicators:
 - Develop measurements for technical and logistics ppb (parts per billion)
 - Measure the reaction of our teams to meet the customers' requirements
 - Analyse information/data of our customers and implement improvement plans
 - Develop process and system audits, internally as well as our suppliers